

THE WHITE HOUSE SURGERY

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Dr M. Emes (Salaried GP)

**THE FOUR SHIRES MEDICAL CENTRE, STOW ROAD,
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Dear Patient

Thank you for expressing an interest in supporting our Patient Participation Group.

What is the Patient Participation Group? It is a group of patients who work in partnership with staff, offering their perspective to improve common understanding and to help identify ways to meet patients' needs.

What does being part of the PPG involve?

- Providing insight into the patient point of view about services, their quality, and their responsiveness
- Offering ideas, suggestions, and constructive criticism
- Being a link between the practice and the local community

It can also involve:

- Finding out about the views of those who use the practice.
- Organising health promotion events
- Communicating regularly with the patient population
- Encouraging people to take greater responsibility for their own and their family's health.

The PPG is not a place for complaints, or to air grievances. We will maintain confidentiality in relation to patients, staff, and PPG members. Members should be treated equally and with respect. All views are valid and will be listened to and respected.

The PPG typically meets 4 times a year - this might be online via Zoom or Microsoft Teams, emails or in person at the practice.

We welcome any patient to join our group and strive to have a group that represents a mix of our patient population. If you would like to discuss anything, need more information please contact the Practice Manager Jayne, via whitehousesecretary@nhs.net or call 01608 650317

Please tell us why you would like to join this group, and what you think you could bring to the group.

Please tell us what your expectations are of this group?

Please select the areas you would be interested in (please select all that apply): *

Services for Adults

Services for Children and Young People

Mental Health

Carers

Young Carers

Veterans and the Armed Forces Community

Health Promotion

Health and Wellbeing

Other (please specify)

Would you be happy to take part in video conference calls, for example Zoom or Microsoft Teams, when they take place?

Yes

No

White House Surgery PPG registration of interest - PPG ground rules

Do you agree to the following rules of the group? (Please note, to join the group, all boxes must be selected) *

No sharing of medical information or requests for medical advice - Yes, I agree...

No offensive or abusive behaviour -be kind, caring and courteous - Yes, I agree...

Respect the views of fellow PPG members and practice staff - Yes, I agree.....

Always respect the group's privacy - Yes, I agree.....

Full patient name:DOB.....

Please confirm best form of contact:

Email:Mobile:.....

Signed

Date:

